



# Product Warranty Document

**Warranty Period:** 1 year from the date of purchase

**Product:** SeaSmart Device

**Serial Number:**

**Effective Date:** Date of Purchase

## 1. Coverage

This warranty covers defects in materials and workmanship under normal use and maintenance for the warranty period specified above.

## 2. What is Not Covered

This warranty does not cover:

- Damage caused by misuse, abuse, or neglect.
- Normal wear and tear.
- Damage resulting from unauthorized repairs or modifications.
- Products used for commercial purposes.
- Consumable parts (e.g., batteries) unless they are found to be defective upon purchase.

## 3. How to Claim Warranty

To claim warranty service, please follow these steps:

1. **Contact Us:** Reach out to our customer service team on +44 1202 823699 or [info@wessexchemicalfactors.co.uk](mailto:info@wessexchemicalfactors.co.uk)
2. **Provide Proof of Purchase:** You must present a valid receipt or proof of purchase.
3. **Return the Product:** If instructed, return the product to:  
Wessex Chemical Factors  
17 Crane Way  
Woolsbridge Industrial Park  
Three Legged Cross  
Wimborne, Dorset  
BH21 6FA, UK
4. Please include a brief description of the issue.

## 4. Repair or Replacement

Upon verification of the warranty claim, we will:

- Repair the product at no charge, or
- Replace the product with a new or refurbished item of equal value.

## 5. Limitations

This warranty is the sole warranty provided by Wessex Chemical Factors Ltd. Any implied warranties, including the implied warranty of merchantability or fitness for a particular purpose, are limited to the duration of this warranty.

## 6. Governing Law

This warranty shall be governed by and construed in accordance with the laws of England.


## 7. Contact Information

For questions regarding this warranty, please contact us at:

Wessex Chemical Factors  
17 Crane Way  
Woolsbridge Industrial Park  
Three Legged Cross  
Wimborne  
Dorset  
BH21 6FA  
UK  
t. +44 1202 823699  
e. [info@wessexchemicalfactors.co.uk](mailto:info@wessexchemicalfactors.co.uk)  
w. [www.wessexchemicalfactors.co.uk](http://www.wessexchemicalfactors.co.uk)

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Signed



Mrs H. Borowski-Renouf  
Director  
16<sup>th</sup> October 2024

### **Wessex Chemical Factors Ltd**

17 Crane Way, Woolsbridge Industrial Park, Three Legged Cross, Wimborne, Dorset, United Kingdom, BH21 6FA

Tel: (+44) 01202 823699 Fax: (+44) 01202 813863 Email: [info@wessexchemicalfactors.co.uk](mailto:info@wessexchemicalfactors.co.uk)

Web: [www.wessexchemicalfactors.co.uk](http://www.wessexchemicalfactors.co.uk)